Support and counselling at the University of Music and Theatre Munich

You are studying or working at the HMTM and have experienced something you feel uncomfortable with?

This is how you get help.



What would you like to do?

I would like to get information.

I would like to talk to someone confidentially.

I would like to make a formal complaint.

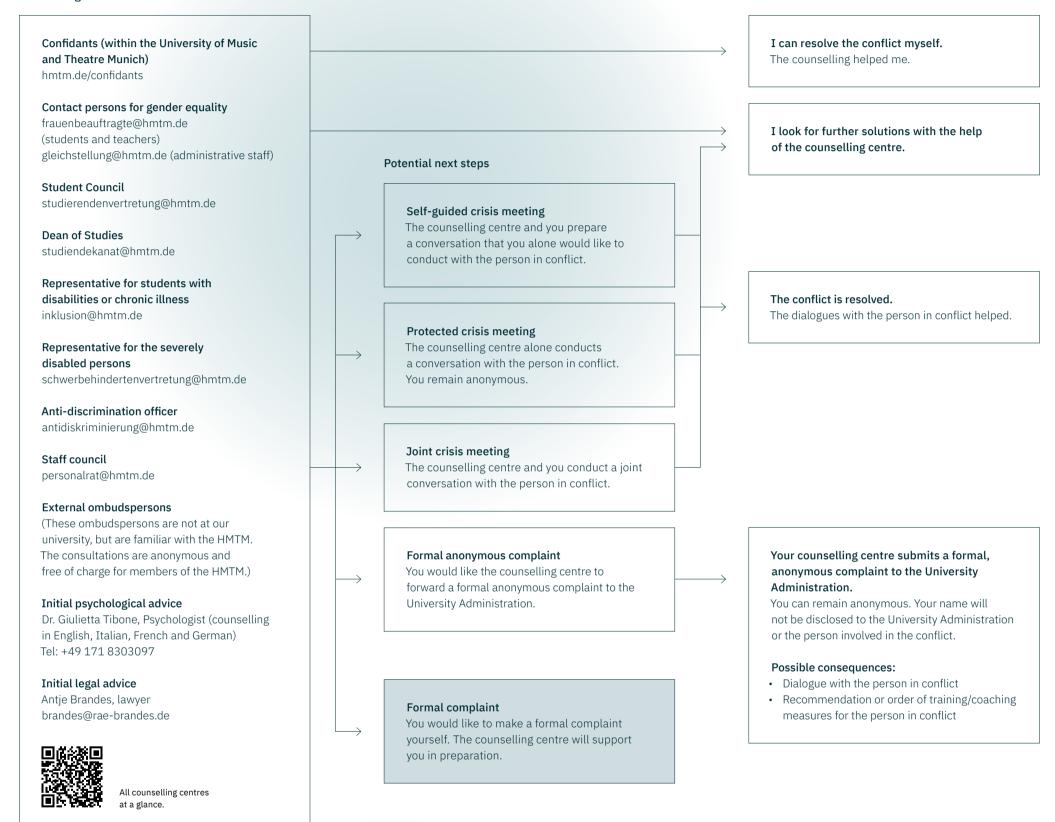


Our brochure »Respect« offers general guidance (in German).

... talk confidentially

There are different advisory services at our university. We listen to you and advise you - whatever your concern. You can talk to different counselling centres. The discussions are strictly confidential. All counselling centres are bound to confidentiality. No action will be taken without your consent.

Counselling centres



... make a formal complaint

At the HMTM you have the opportunity to officially report grievances. The University Administration (comprising of President, Vice Presidents and Chancellor) looks into every complaint.

You make a formal complaint.

You cannot remain anonymous to the University Administration.

What do you have to do?

- Write down what happened. You can do this on your own or with the help of a counselling centre.
- If you have received counselling, release your counselling centre from its obligation of confidentiality in writing.
- · Pass your letter on to the University Administration yourself. Or use your letter in a personal meeting with the University Administration.

praesidentin@hmtm.de

Possible consequences of a formal complaint:

- · Discussions with or hearings of all parties involved
- (Short-term) change of teacher
- Exclusion of the person in conflict from examinations (application to the Dean of Studies, the Vice President for studies and teaching, or the Head of the Department of Studies)
- Order of training/coaching measures
- Consequences under labour law, employment law or study law
- Observation of lessons
- · Consequences under criminal law



Help in an acute emergency (available around the clock):

Police emergency number Tel.: 110

Emergency doctor Tel.: 112

Suicide helpline Tel.: 0800 891 73 91

Notruf des Krisendienstes Psychiatrie Oberbayern (Emergency hotline of the Bavarian Psychiatry Crisis Service)

Tel.: 0800 655 3000

Support hotline »Violence against women« (counselling in 17 languages and sign language) Tel.: 08000 116 016

Münchner Notfallambulanz für Opfer häuslicher Gewalt (Munich Emergency Outpatient Clinic for Victims of Domestic Violence)

Tel.: 089 218 073 011 (available all day Monday to Friday)

Further external advisory services

Support hotline »Frauennotruf München« (violence against women)

frauennotruf-muenchen.de

BEFORE – Consultation and support for people confronted by discrimination, racism and right-wing violence

before-muenchen.de/en/

KIBS – Contact, Information and Counselling Centre for Boys* and Young Men* Affected by Sexualised Violence and/or Domestic Violence

kinderschutz.de/Angebote/Beratung-bei-sexuellem-Missbrauch/KIBS (website in German)

Strong! – LGBTIQ* Centre against Discrimination and Violence strong-community.de (website in German)

Trans*Inter*Counselling Centre for trans*, inter* and queer people trans-inter-beratungsstelle.de/en/home.html

DIE ARCHE – Suicide prevention and help in life crises die-arche.de (website in German)

Advice from the Studierendenwerk München Oberbayern (Student Services) – sexual Harassment, Discrimination and Violence Counselling Centre studierendenwerk-muenchen-oberbayern.de/en/advisory-network/

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